Dispute Resolution Department 7300 Chapman Highway Knoxville TN 37920-6612 USA

> Phone: 866-895-0050 Fax: 877-888-2034

Monday-Friday 8:30 a.m. to 6:30 p.m. ET Email: DisputeResolution@elavon.com

SERVER CENTER 628 12 AVE SW UNIT 201 CALGARY AB T2R 0H6 Canada Case Number: 1062022801 Date of Advice: 06/05/2025

Merchant Correspondence Acknowledgement

Merchant Information

Merchant Name: SERVER CENTER
Merchant Number: 8032733555

Transaction Information

Cardholder Account #: 426684xxxxxx8929 Acquirer Reference #: 74924275119731197662269

Transaction Date: 04/28/2025

Dispute Type: Reason Code: - Dispute Amount: 350.00 USD

Ref No.: 11864807716

Original Transaction Amount: 350.00 USD Dynamic Currency Amount: 350.00 USD

Ticket #:

This acknowledges receipt of your correspondence, referencing the transaction detailed above.

We have forwarded your response to the issuing bank pending a review of the pre-arbitration request. If the issuer accepts the pre-arbitration request, your account will be credited back the amount of the dispute. If the issuer denies the pre-arbitration request, we will pursue into Arbitration based on your previous signed response.

Thank you for your business.

